

10
FIG. 1

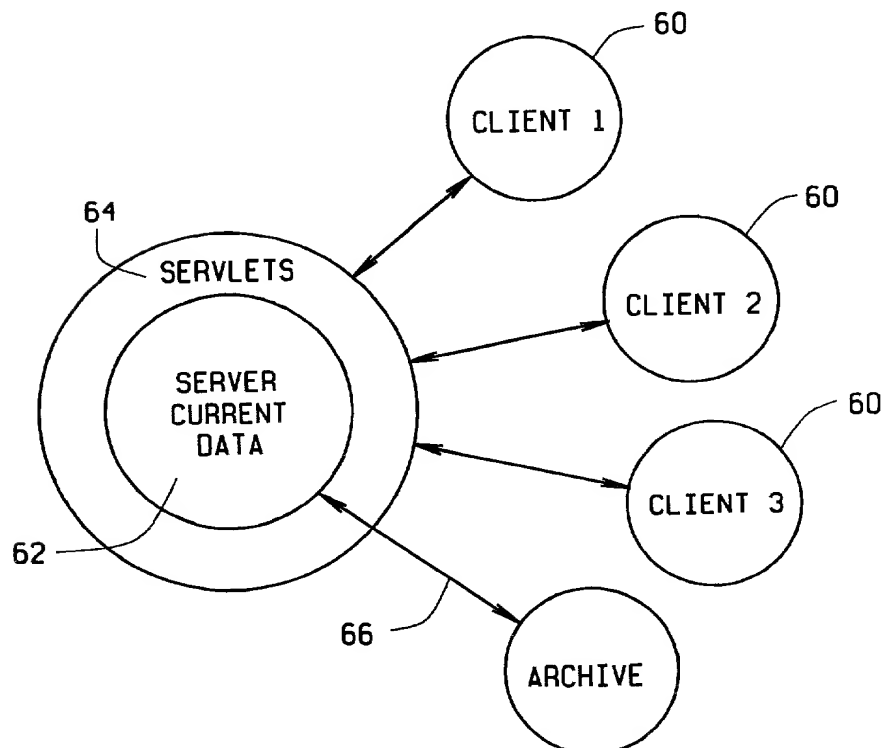


FIG. 3

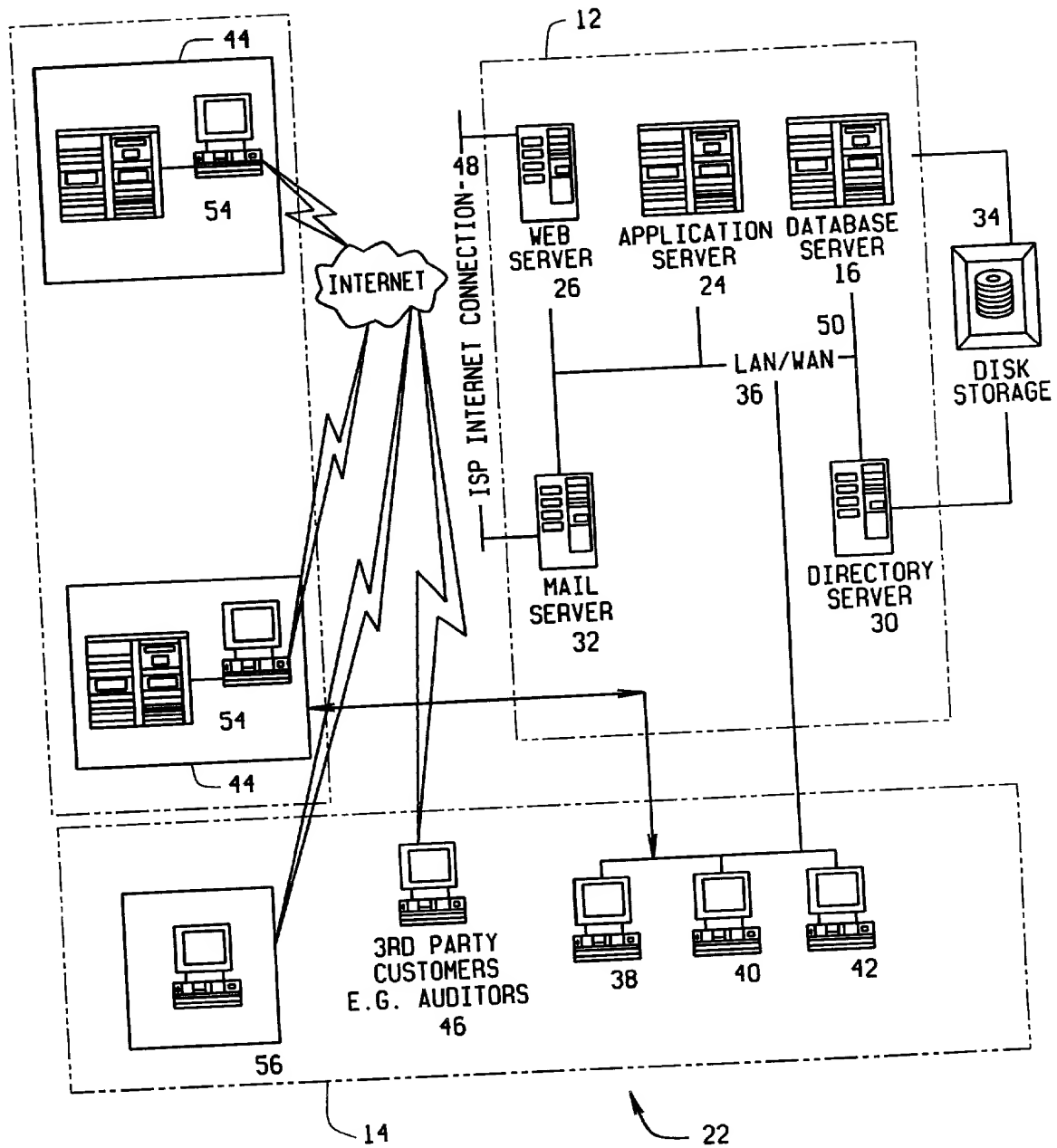


FIG. 2

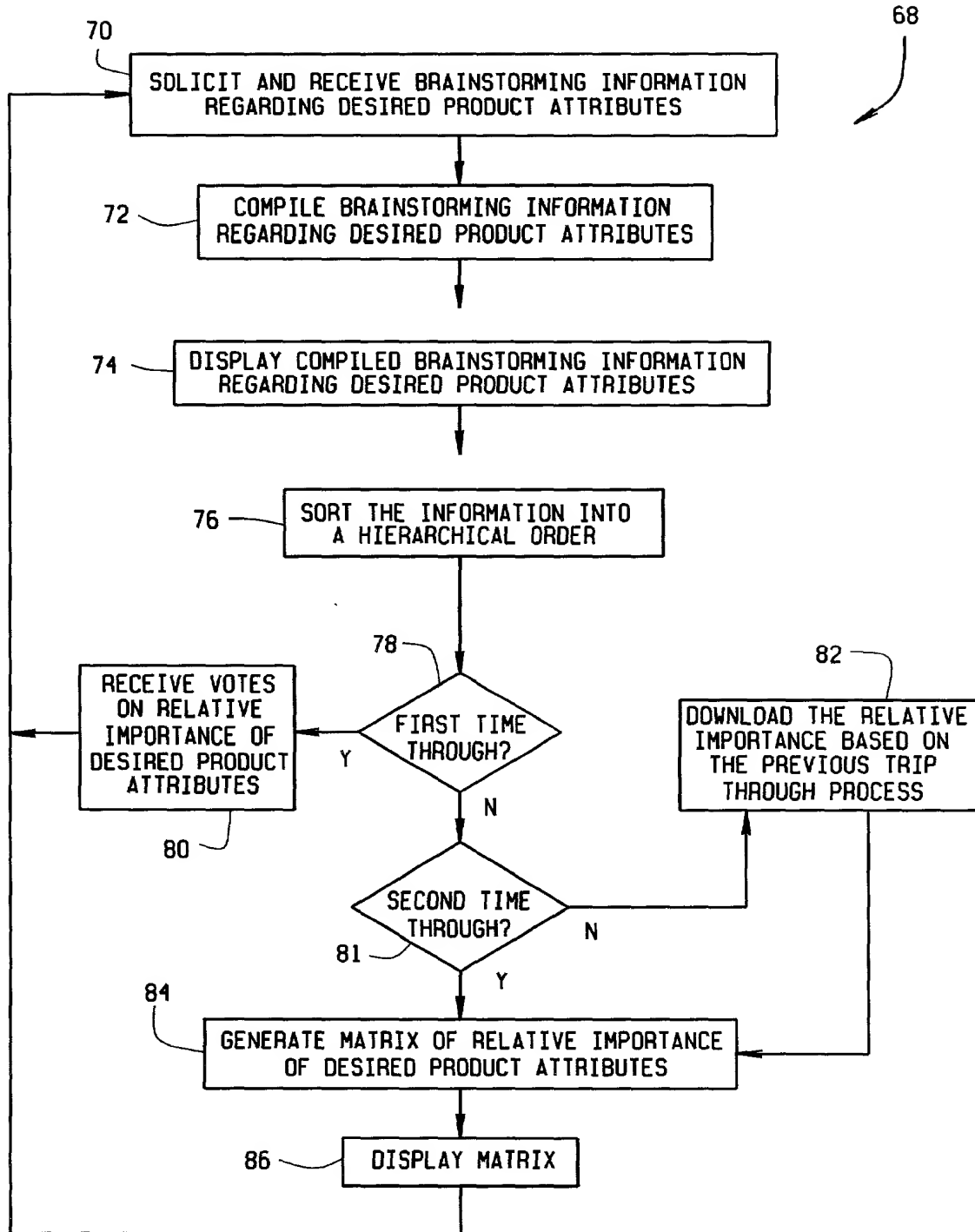


FIG. 4

88 ↗

90 ONLINE	92 NAME	94 ROLE	96 BUSINESS	98 LOCATION
○	USER A	FAC.	EMPLOYER A	PLAINVILLE
○	USER B	CUSTOMER	EMPLOYER B	PHOENIX
○	USER C	CUSTOMER	EMPLOYER C	BOSTON

FIG. 5

100 ↘

102 DOWN SELECT	104 BRAINSTORMED INPUT
<input type="checkbox"/>	95% UPTIME
<input checked="" type="checkbox"/>	15 SEC. RESPONSE

106 {

FIG. 6

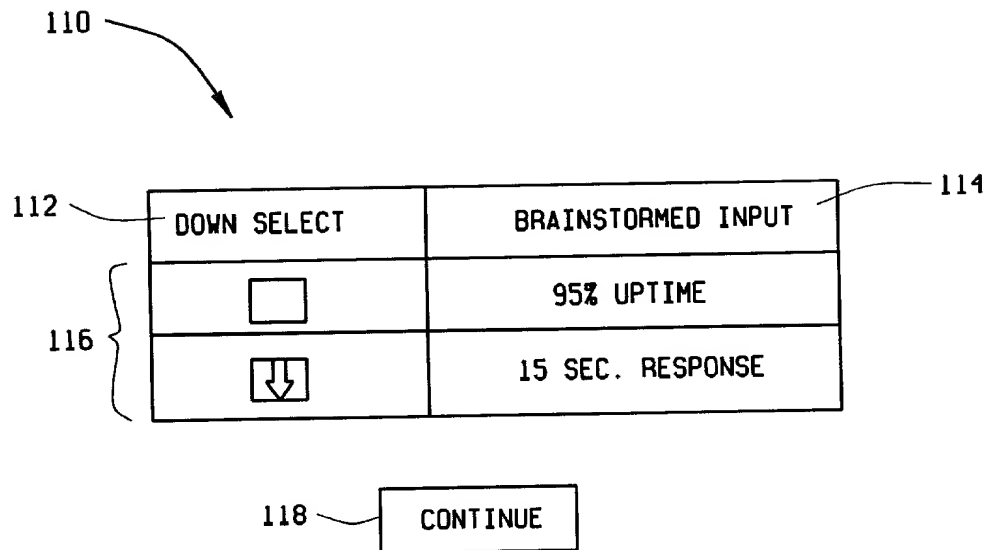


FIG. 7

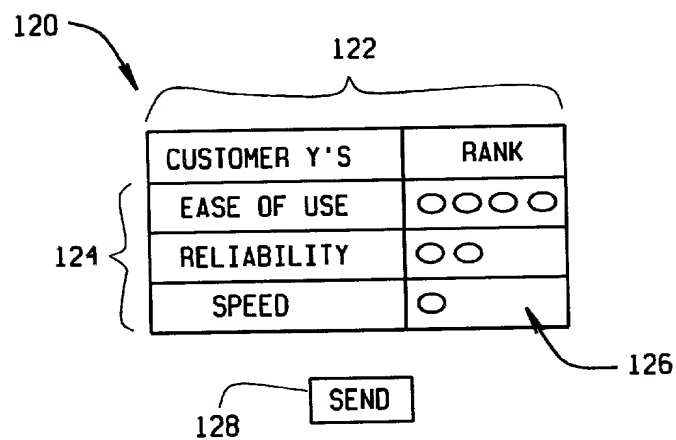


FIG. 8

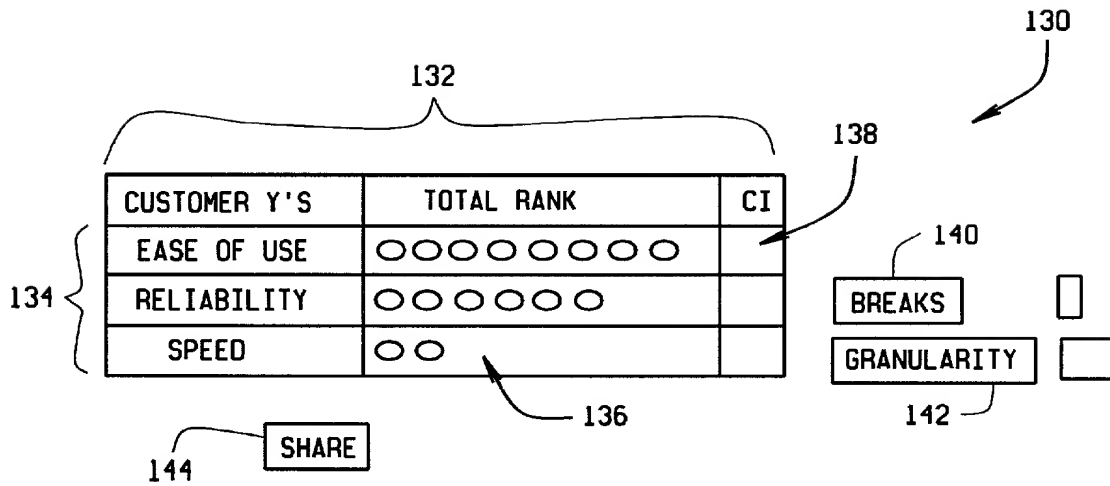


FIG. 9

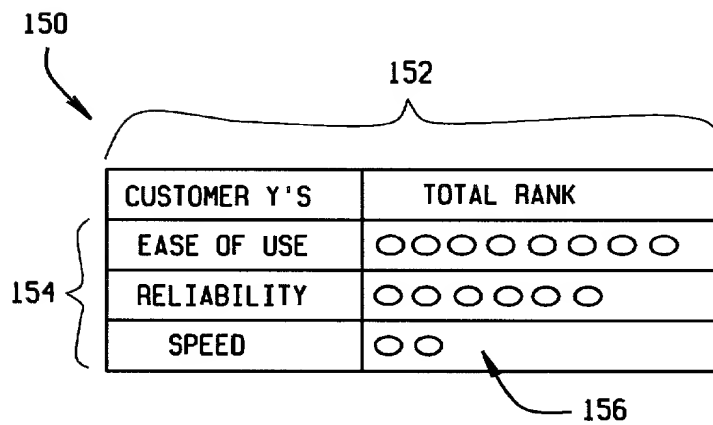


FIG. 10

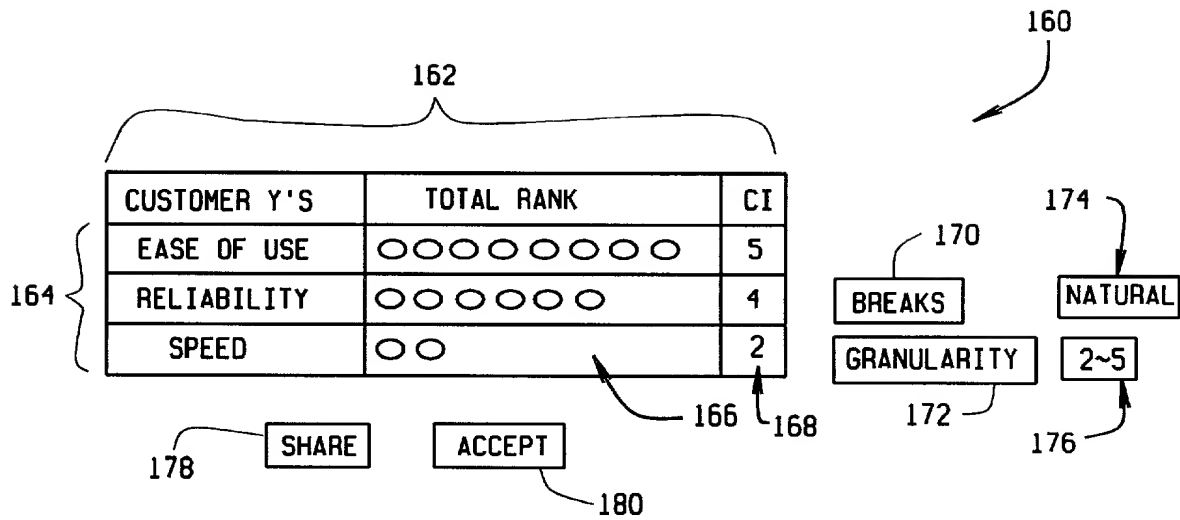


FIG. 11

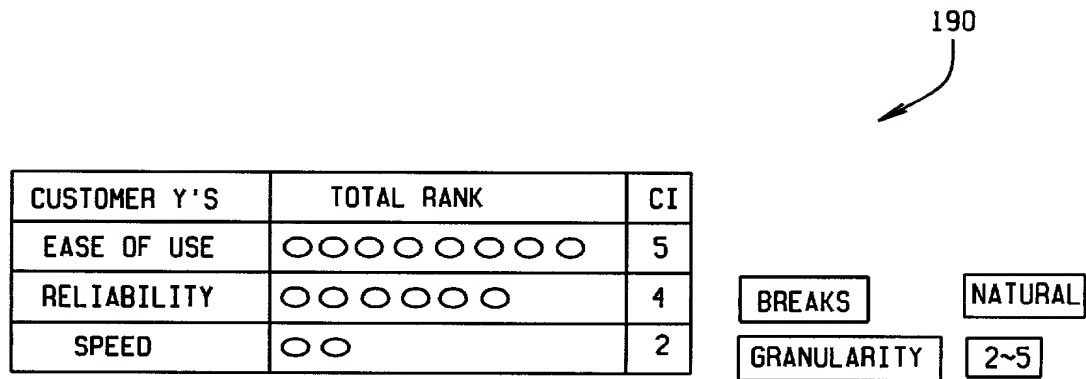
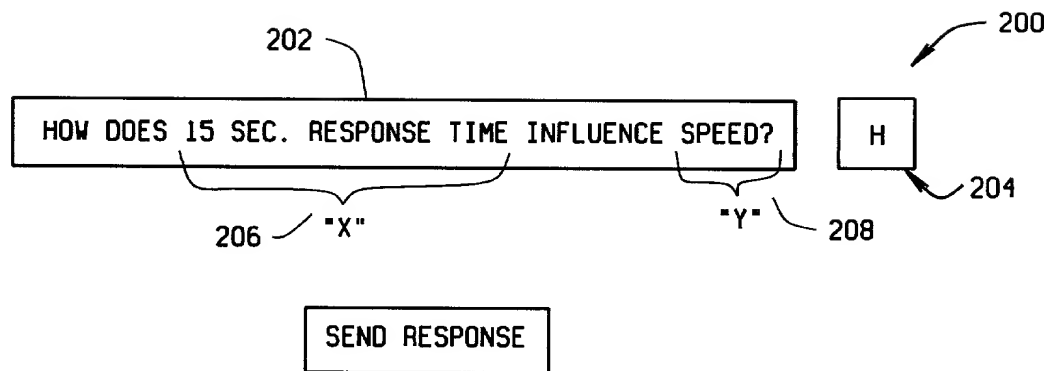


FIG. 12



QFD TRANSFER FUNCTION IS $Y = f(x)$		
$Y = f(x)$	CORR.	
SPEED = $f(15 \text{ SECOND RESPONSE TIME})$	H	
SPEED = $f(\text{SINGLE USER LOGIN})$	M	
SPEED = $f(> 1 \text{ MIN. REPORT GEN.})$	L	

FIG. 13

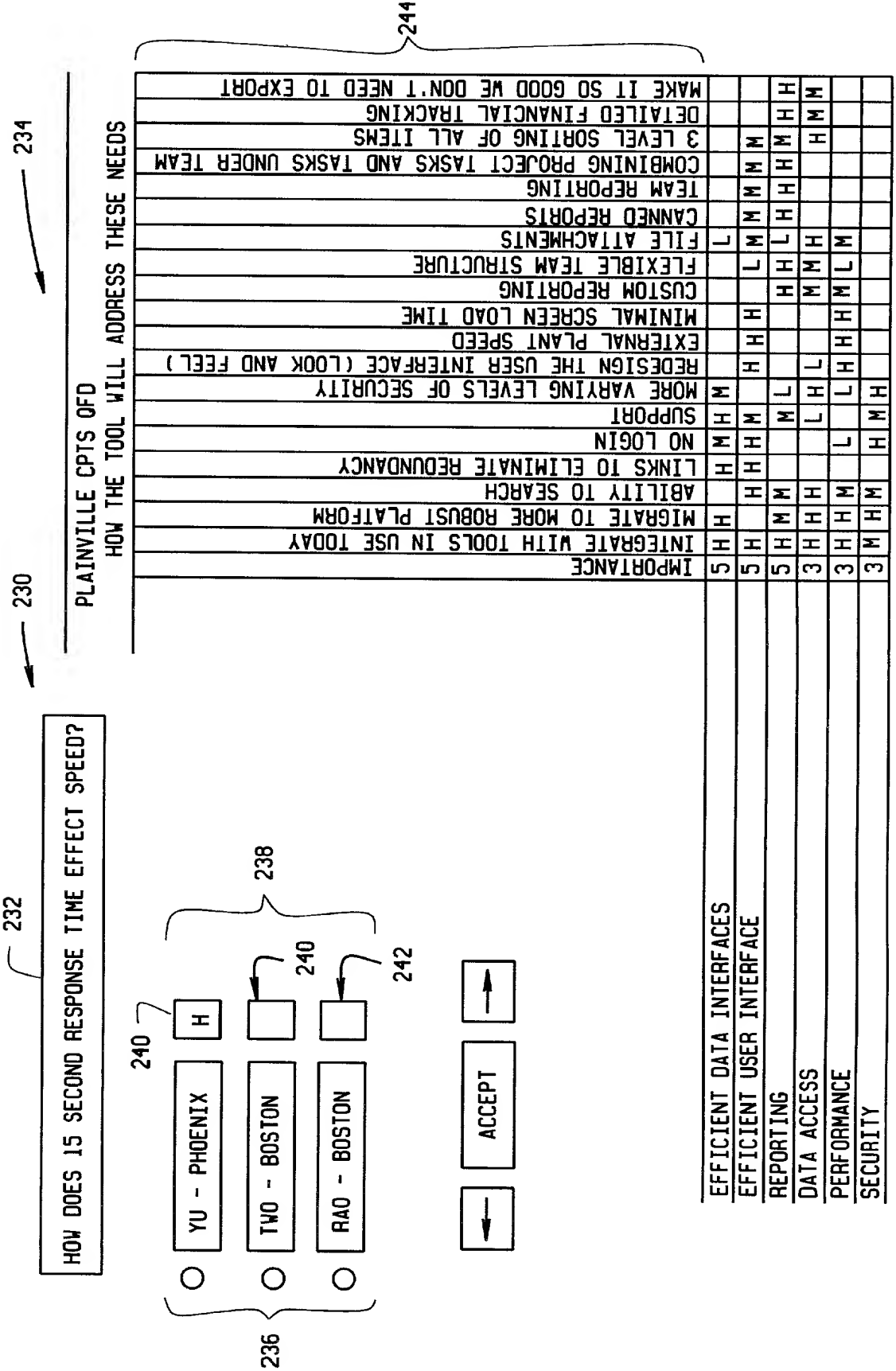


FIG. 14

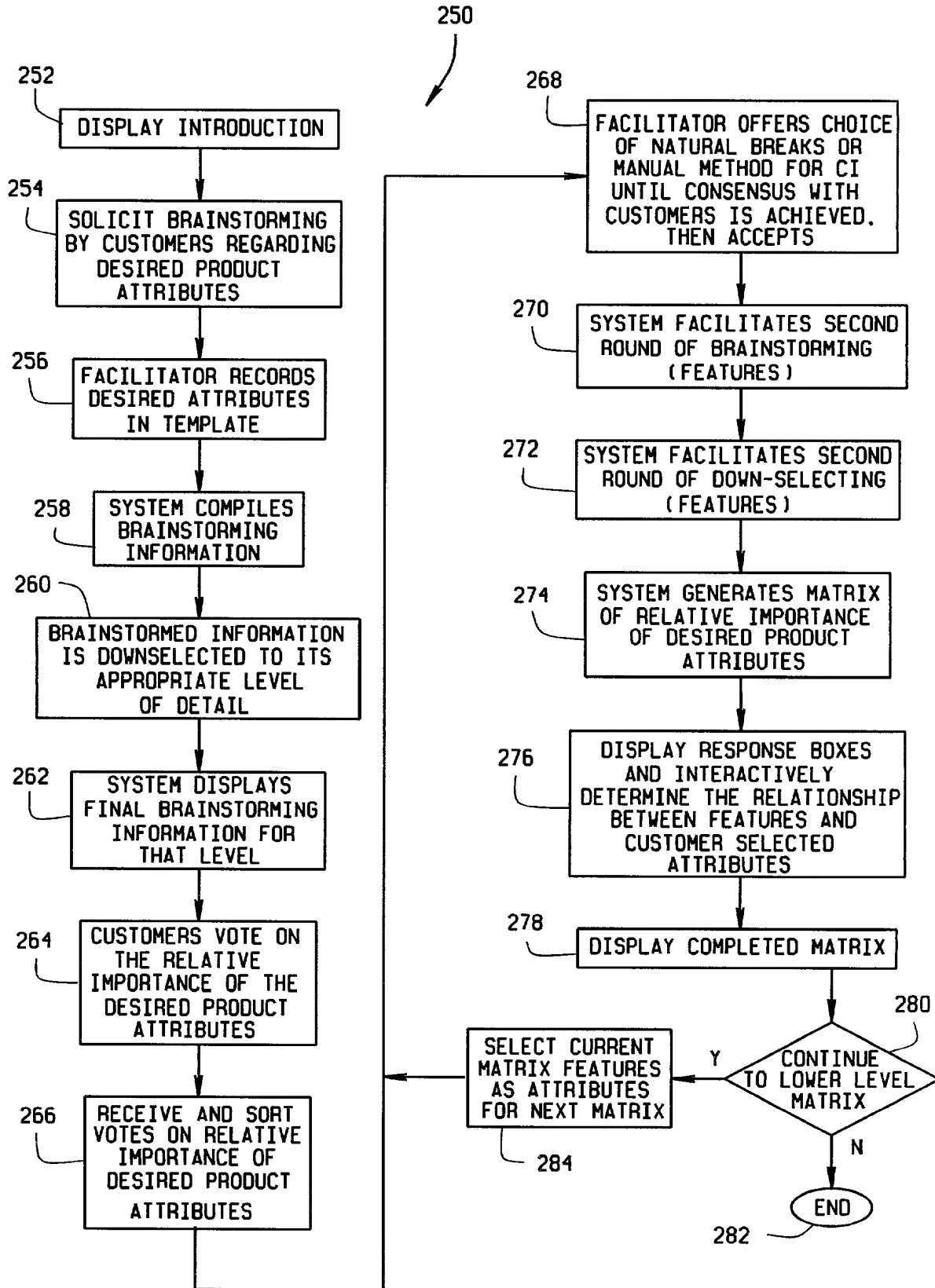


FIG. 15